



Privacy Policy

Scope

This privacy statement only covers the information collected on ExchangeGuru's web site. ExchangeGuru's web site contains links to other sites. ExchangeGuru is not responsible for the privacy practices, actions, or the content of such web sites.

Children's Guidelines

ExchangeGuru requires that all account holders be 18 years of age or older. Children are not provided access to any ExchangeGuru services in which any personal data is collected beyond the collection of a visitor's IP address and session status.

If ExchangeGuru becomes aware that any child has accessed ExchangeGuru's non-publicly available web sites, the account through which the child has gained access will be terminated.

No information should be submitted to or posted at ExchangeGuru web sites by persons under 13 years of age. ExchangeGuru does not knowingly collect personal information from children under the age of 13. All ExchangeGuru services are open only to persons over the age of 18.

If you believe ExchangeGuru has collected any information from or about anyone under 13, please contact us immediately at abuse@ExchangeGuru.net

Information Collection

Our web site use on-line order forms for customers to request services. Through these order forms we collect your contact information and financial information. Your contact information from the order forms is used to contact you regarding the status of your account and to send you information about ExchangeGuru services available. Financial information that we collect from you is used to bill you for your ExchangeGuru account services.

ExchangeGuru, Inc. web site also log IP addresses and other user session information to help diagnose problems with our servers, to administer and improve our web sites, to facilitate marketing of ExchangeGuru products, and to gather broad demographic and statistical information.

Public Forums

ExchangeGuru site make chat rooms, forums, message boards, and news groups available to its users. Please remember that any information that is disclosed in these areas becomes public



information and you should exercise caution when deciding to disclose your personal information.

Information Dissemination

ExchangeGuru will release personally identifiable information about you as is reasonably necessary for the provision of ExchangeGuru services for which you have subscribed. This includes, but is not limited to:

- provision of financial information to organizations such as VeriSign, Merchant Plus, Authorize.net for ExchangeGuru billing purposes,
- provision of contact and software usage information to our software license providers for the purpose of software licensing compliance, licensing usage calculation, and billing purposes
- Provision of your account information to independent contractors providing services in support of ExchangeGuru's delivery of services to you. (Note: all independent contractors to whom ExchangeGuru provides account information are required to sign a non-disclosure agreement).
- Transfer information that you provide to apply for separate software licenses through ExchangeGuru. The information you provide to ExchangeGuru to apply for separate software licenses or directly to the software licensor will be subject to the privacy policy of the licensor and not this Privacy Policy.

In addition, ExchangeGuru may release personally identifiable information necessary for the prosecution or defense of any legal claim or right to which ExchangeGuru is a party. ExchangeGuru will also release personally identifiable information as required by law.

Security

ExchangeGuru's web site has security measures in place to protect against the loss, misuse, or alteration of the information under our control. Your contact and financial information is submitted via a secure (HTTPS) connection and stored in the ExchangeGuru, Inc. database protected by a firewall. Access to your information is restricted to authorized ExchangeGuru, Inc. personnel and contracting partners only.

Contacting the Web Sites, Opting-out, Deactivating Your Account

If you wish to terminate your account or opt-out of receiving communications from ExchangeGuru which are not reasonably necessary for the provision of services to you, please contact ExchangeGuru at the address below.



If you have any questions about this privacy Policy, the privacy practices of our web sites, or your dealings with ExchangeGuru's web sites, you may contact:

ExchangeGuru
2207 concord Pike, #416
Wilmington, DE 19803
abuse@exchangeguru.net

Updates to Privacy Policy

ExchangeGuru, Inc. reserves the right to change these policies at any time. Any changes to the privacy policy will be posted at the web sites.

Users of this site agree to be bound by the ExchangeGuru Service Agreement, Service Level Agreement, and acceptable use policies.